

# Eric Matthew Herman

(920)228-1998 · [eherman325@gmail.com](mailto:eherman325@gmail.com) · 5/10/2021

---

## EDUCATION

**St. Norbert College**, De Pere, WI

Anticipated Graduation May 2021

Bachelor of Science, *Computer Science*

GPA: 3.21 Major GPA: 3.61

**Course Work:** Intro Computer Programming, Applications of Discrete Structures, Software Engineering/Elementary Data Structures, Advance Data/File Structures, Machine Organization/Assembly Language, Programming Languages, Event Programming in Windows

## TECHNICAL SKILLS

Languages: C++, Python, Java, Assembly Language, ML

## PROJECTS

**Connect Four:** An Android Java application that uses gesture listeners, arrays, and the SQLite Database to keep track of player's data

**Social Blog:** Created a website using the Flask micro web framework written in the Python language along with HTML using Ubuntu which is based on the Linux OS

**Player Application:** A C++ application that uses a priority queue in a heap to display, delete, or update a player's information dependent on what the user wants to do

**Capstone Project:** An application written in Python that reads text from images or from live video footage using machine learning.

## WORK EXPERIENCE

**ITS Service Desk**, De Pere, WI

Aug 2017-May 2021

Service Desk Assistant

- Provided excellent customer service and assisted every customer by making sure they were being helped
- Used ticketing system and answered phone calls to assist faculty, employees, and students with tech related issues

**Associated Bank**, Green Bay, WI

May 2019-Aug 2019

IT Intern

- Worked on updating their database that contained information about programs utilized throughout the company
- Presented a possible update to the way in which Associated bank goes about using social media to attract young consumers
- Worked as a techbar to help other employees throughout the company with tech problems at two different locations